

Group Reservations for Retreats, Camps and Conference Centers

Managing reservations for group rental properties presents unique challenges. When each property may contain multiple facilities with different schedules, options, requirements and pricing, it can be a full-time job just to manage queries, reservations and billing. And, potential visitors frequently want to make inquiries and reservations after business hours in the evening and on weekends, when your staff is out of the office.

Doubleknot makes it easy to manage online scheduling, booking and payments for group rental properties. As a result, your staff can focus on creating memorable experiences instead of juggling reservations calendars and tracking down forms and payments. Doubleknot's property reservations solution includes:

- **A searchable online availability calendar**, so visitors can view options at a glance and make reservations 24/7.
- **Online and offline payment options**, payment schedules and automatic payment reminders.
- **Completely customizable calendars** to define availability and blackout periods for every asset at every property.
- **An administrative booking calendar** and comprehensive reporting to improve resource management.
- **Support for add-on purchases and rentals** like meal plans, recreation options and equipment rentals.
- **Support for custom forms** including waivers and releases that visitors must complete to submit the reservation.
- **Capacity management features** to limit overall capacity, facility capacity, the number of attendees per booking and the number of attendees of a specific type (for example, to ensure a specific ratio of adults to youth).
- **Relationships between rentable assets**—you can offer a cabin and a dining hall separately or for combined rental, and automatically remove the combined offering when one or the other is rented separately.
- **Flexible rental periods** so you can offer any asset by the day, night, hour or fraction of an hour with minimum and maximum rental periods.
- **Properties can be configured to accept single or multiple reservations during the same rental period**, so a large facility can be shared by two or more unrelated groups.
- **The Sales Station Mobile POS app** is included at no extra cost so you can modify reservations and collect new and outstanding payments by swiping a credit card.

Best of all, Doubleknot offers complete turnkey services. We'll configure your group reservations solution to your exact specifications, set up online payment services and design the reservations screens to seamlessly fit into your existing web site. For visitors, renting a property can be as simple as this:

First, visitors select a category, a date and the length of their rental period.

The calendar automatically displays the availability of everything in the category that meets the criteria.

Enter Search Criteria

Category

Date (8/1/2015 - 12/31/2020)

May 2016

Su	Mo	Tu	We	Th	Fr	Sa
24	25	26	27	28	29	30
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31	1	2	3	4

Duration
 night(s)

Availability from 5/7/2016 to 5/8/2016

Apache Campsite (5:00 PM - 12:00 PM) Adult @ \$3 - \$5 Youth @ \$3 - \$5 Capacity: 50	<input type="button" value="RESERVE"/>
Arapaho Campsite (5:00 PM - 12:00 PM) Adult @ \$3 - \$5 Youth @ \$3 - \$5 Capacity: 50	<input type="button" value="RESERVE"/>
Cherokee Campsite (5:00 PM - 12:00 PM) Adult @ \$3 - \$5 Youth @ \$3 - \$5 Capacity: 24	<input type="button" value="RESERVE"/>
Choctaw Campsite (5:00 PM - 12:00 PM) Adult @ \$3 - \$5 Youth @ \$3 - \$5 Capacity: 24	NOT AVAILABLE
Comanche Campsite (5:00 PM - 12:00 PM) Adult @ \$3 - \$5 Youth @ \$3 - \$5 Capacity: 24	<input type="button" value="RESERVE"/>

To learn more about Doubleknot's solutions, call us at (408) 971-9120.